

# Application Support Engineer eBond (junior, part-time)

In Commerzbank Digital Technology Centre Prague, we are transforming a traditional bank into a digital agile enterprise! We provide a wide range of various IT solutions, .Net and Java development, services in the area of application operation and infrastructure.

We are looking for thinkers with unconventional ideas and in return, we offer the freedom to create own job with own vision, wide range of benefits including home office. Sounds interesting?

Shape the future of banking with us!

We are looking for an open-minded and proactive team player, who is passionate about communication and technology. You will work closely together with our traders, feel the pulse of the global financial markets first hand and deal with on the edge technology.

We offer the opportunity to grow in numerous dimensions by developing your personal as well as your technical skills.

The focus of this role would be the support of our core trading application for fixed income products. Your team is located in London, Frankfurt, Prague and Singapore.

## **You will be responsible for:**

- Support of the traders in any aspect of your application
- Incident- request- and problem management in your space
- Participation in project work for further enhancements
- Development of system improvements

## **We prefer candidates with:**

### **Communication competencies**

- Effective English verbal and written communication skills. Able to adapt communication to suit different audiences.
- Effective facilitation skills. Should be able to facilitate group discussions & meetings with various teams in the organization
- Action orientated. Able to follow up on feedback from the business & relay/develop positive outcomes.

### **Technical Skills & Experience**

- Incident, Problem & Change management experience
- Unix & SQL experience is mandatory
- Python & Shell scripting
- ITRS Geneos/Grafana/Prometheus monitoring is desirable
- Basic understanding of Financial & Banking Industry will be an added advantage

**We offer:**

- A friendly, inclusive and open-minded company culture
- A competitive salary with a very decent annual bonus system
- A sophisticated program of further professional training and personal growth
- Home office, flexible working hours and an enjoyable relax corner where you can recharge your batteries
- Attractive fringe benefits incl. up to 30 days of vacation, paid sick leaves and sponsored public transport
- Modern offices in Karlovo náměstí, amazing multicultural colleagues and so much more!

If you find this a challenging opportunity, please contact us at [interview@commerzbank.com](mailto:interview@commerzbank.com)